



RV-161100010509

Seat No. _____

B. B. A. (Sem. V) (CBCS) Examination

March - 2019

Management of Industrial Relations

(New Course) (HR Group)

Time : $2\frac{1}{2}$ Hours]

[Total Marks : 70

- Instructions :** (1) Attempt all questions.
(2) All questions carry equal marks.

- 1 Define the term industrial relations. Discuss the objectives of industrial relations and explain the factors affecting industrial relations. **2+6+6**

OR

- 1 Discuss the various approaches to Industrial relations and suggest measures to improve industrial relations **7+7**

- 2 What are the causes and effects of industrial disputes? Also explain the various forms of industrial disputes. **5+5+4**

OR

- 2 Explain in detail the procedure for settlement of disputes as per Industrial Disputes Act, 1947. **14**

- 3 (a) Explain the various provisions for deductions under the Payment of Wages Act, 1948. **7**
(b) Discuss the provisions of the Payment of Bonus Act, 1965. **7**

OR

- 3 Discuss the provisions of Factories Act, 1948. **14**

- 4 Elaborate the various forms of Workers' Participation in management. **14**

OR

- 4 (a) Write a note on Employee empowerment. 7
(b) Explain the concept and working of quality circles. 7

- 5 What is Collective bargaining Explain the principles 2+6+6
and forms of collective bargaining in India.

OR

- 5 (a) What is a trade union ? What are the problems of 7
trade unions in India ?
(b) What is negotiation ? What are the current trends 7
in negotiation in Indian industries ?
